

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 01st day of December 2018

C.G.No:159/2018-19/kurnool Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

V.Lakshmanna
Bojjanayunipeta,
Maddikera,
Kurnool -Dist

Complainant

AND

1. AAO/Pathikonda
2. AE/Pathikonda
3. ADE/Pathikonda
4. DE/Adoni

Respondents

ORDER

1. Complainant filed a petition before this Forum regarding Revision of CC Bill for his Domestic service 8121302000040.
2. Respondent No.1 in his written submission to the Forum submitted that based on the recommendations of Respondent No. 2 and 3, the complainant's bill was revised and an amount of Rs 17,056/- was withdrawn.
3. When complainant's account copy was verified, it was found that an amount of RS. 17,056/- was withdrawn from the complainant's service vide RJ No: 21 Dated 01-Aug-2018.
4. Complainant also expressed his satisfaction on redressal of his grievance by the Respondents, when he was contacted over phone by this Forum on 12.09.2018 at 10:45 AM.
5. Since, the complainant's grievance of Revision of CC Bill was redressed by the Respondents , accordingly the case was disposed off in favour of the complainant.

C.G.No:159/2018-19/Kurnool Circle

AL
DESPATCHED
4/12/18

